

# PUBLIC NOTICE!

## Automated Garbage Collection Is Coming to Sherwood, October 5

### City's New Automated System Will Be More Efficient, Less Costly

Households in Sherwood are about to see a dramatic change in one of their regular routines – how they take out the garbage.

Beginning October 5th, the City of Sherwood will start implementing automated collection of household solid waste, or garbage.

Residents will use specialized containers, or carts, furnished by the city to dispose of their garbage. Then, special trucks with robotic arms will empty the residential garbage containers, for a more efficient collection process.

Collection of household garbage will take place once a week as before, and **collection days may change for some residents**. The map on the back page of this guide shows collection days.

What will change immediately for everybody, however, is the manner in which residents will prepare their garbage for collection. Household garbage should be bagged and sealed, and only garbage that is placed in the cart will be collected by the automated trucks.

Bulky trash such as furniture and remodeling debris, white goods (appliances), and yard waste will continue to be collected once a week by different trucks and crews dedicated to that purpose. The automated trucks will not collect bulky trash. This guide contains more detailed information on how to handle such waste.

As costs for fuel, equipment and other expenses associated with garbage collection continue to rise, controlling costs is vital to maintaining the same level of service.

The monthly rate for one rolling residential cart is \$12.00, and as always, the fee will be included in your water bill. Should you need an additional cart, the fee for the extra cart is \$8.00 with a 3-month minimum charge. The single 96-gallon cart you receive is adequate for the vast majority of single-family households, so it is unlikely that you will need an additional cart.

Garbage collection will be much more efficient using the carts and the automated trucks. Less manpower will be required, since only one operator is needed for the truck instead of the three-man crews now used. On-the-job injuries for solid waste employees should be drastically reduced, saving the city in workman's compensation claims, reducing overall labor costs, and helping the city keep collection rates low. The collection time is also much faster with the automated system.



State-of-the-art automated collection trucks like this one will soon be collecting household trash in the City of Sherwood. Pictured are Sanitation Dept. supervisors Curtland Watson (left) and Robert Cearns.

“Automated collection has become the standard in more and more cities in this state and across the country,” said Mayor Virginia Hillman. “While it’s new for us, it is a proven technology and a logical solution to controlling costs in one of our most vital city services.”

Along with stable rates, the City of Sherwood will invest in a fleet of new automated trucks to hit the streets in October.

In addition to cost savings, residents will see other benefits, too:

- Fewer problems with animals and other pests, since the carts will have tight fitting lids
- Neater appearance of neighborhoods, with uniform carts
- The wheeled carts are easy to maneuver, so “taking out the garbage” is not as physically demanding.

The automated system is scheduled to start for all Sherwood residents the week of October 5th. Carts will be delivered beginning the week of September 14. **When carts are delivered, they will be placed in front of homes in a position that is best for the automated trucks to collect, so residents should make note of where the cart is placed.**

Residents should also make sure their house numbers are properly displayed. By ordinance, each building in the city to which a street number has been assigned should have the number displayed in a position easily observed and readable from the public right-of-way, in letters at least 3 inches high.

Residents should begin using the carts on their first scheduled collection day the week of October 5th. **Do not place the new carts out for collection before the week of October 5th.**

This Automated Start-Up Guide should answer most questions about the new system. Guidelines for recycling and hazardous waste disposal are also included here. For questions not covered in this guide, please call Sherwood Public Works, 501-835-3288.

# A Guide To Your New Collection Service

## WHAT IS AUTOMATED GARBAGE COLLECTION?

Automated Collection of garbage uses specialized vehicles and containers, or carts. The collection vehicle is equipped with a robotic arm lift system that reaches out from the truck, grasps the cart, and lifts it to empty the contents into the truck. The arm then returns the cart to the curb, and the truck moves on to the next house to repeat the process.

It's all accomplished in about 15 seconds by one operator who stays in the cab of the truck, and without the need for outside crews to handle containers or toss bags and trash into the back of a truck.

After collection, the resident rolls the durable, weather resistant container back to its storage position near the house.

Automated collection is not new. First introduced in Arizona in the early 1970s, automated collection is now common across the United States and in many communities in Arkansas.

The new trucks that will serve Sherwood residents are state-of-the-art, with computers that monitor many of the functions, and controls that resemble the joystick you might see on a video game console. In-cab monitors allow the operator to view the operation of the lift and the inside of the truck body to ensure efficient operation and the safety of residents as well as the operator.

## WHY ARE WE CHANGING TO AUTOMATED COLLECTION?

There are several reasons Sherwood is converting to automated collection. As with everything else, costs for garbage collection are increasing – from the steel that goes into the trucks, to the fuel that runs them, to the labor required to service the city's refuse collection. To keep rates down, garbage collection must be more efficient, and automated collection is much more efficient than the manual collection we've had in the past.

The city's initial investment in trucks and carts will be recovered in the long term cost savings because of the more efficient operation of the automated system.

It's also our goal to keep Sherwood beautiful, and let's face it...garbage collection day won't win any beautification awards in any neighborhood. But with the uniform appearance of the automated carts on your street, the neighborhood will certainly look a lot neater on collection day.

## WHAT IS SO SPECIAL ABOUT THE CARTS?

The automated truck must be compatible with the carts it picks up. The carts are specially made to withstand years of household use, as well as the punishment that comes

from the mechanical grabbers that will hoist the cart.

The carts are also made to be user friendly for homeowners:

- They roll easily to the curb, so there's no more heavy lifting when it's time to "take out the garbage."
- The carts have tight fitting lids to keep out animals and other pests while reducing the chance of windblown litter.
- And since all the carts look alike, neighborhoods will have a more pleasant appearance on collection day.
- Most importantly, the City of Sherwood will furnish the carts to homeowners at NO CHARGE. While the carts remain the property of the city, residents are expected to make reasonable efforts to keep them clean and serviceable.

DO NOT USE YOUR OLD CONTAINERS. The new trucks will not empty your old containers. If you wish to dispose of them, please set them out as trash beside the new cart, and the trash crews will pick them up when they collect bulky trash.

## WHEN WILL I GET MY CARTS?

Delivery of carts will begin the week of September 14. When your cart is delivered to your home, it will be placed in a position in front of your home that is best for the automated truck to collect it. Please make note of that position.

## WILL MY COLLECTION DAYS CHANGE?

Collection days WILL change for some residents. Please see the route maps on the back page of this guide to determine your collection day. As always, your garbage will be picked up once a week.

## WHEN DO I SET MY CART OUT?

Carts should be set out for collection by 6:00 a.m. on collection day. You may set your cart out the night before, but no earlier than 6:00 p.m. After collection, you should remove your cart from the curb and store it in a convenient place near your house. The container should be removed from the curb by 8:00 a.m. the day after collection. To ensure your cart is picked up, it is best to place it at the curb the night before your collection day.

## WHERE DO I SET MY CART OUT FOR COLLECTION?

Carts should be positioned at the curb, approximately two feet from the street. Do not place your cart in the street or on the sidewalk. The handle of the cart should face your house. Place your cart at least three feet from any obstructions, such as mailboxes, telephone poles, or shrubbery. Do not place your cart behind or near a parked car on collection day. **When your carts are delivered, they will be placed at the best location for pickup.** After collection, roll your carts back to a safe storage location. Do not leave the carts at the curb where they may be stolen or damaged.

## WHAT DO I PUT IN THE GARBAGE CART? WHAT DOESN'T GO IN THE CART?

Typical household garbage goes into the cart. The garbage should be placed in plastic bags and sealed, to prevent litter and to help keep your cart clean. By ordinance, your garbage must be bagged.

- Please do not place large amounts of yard waste such as grass clippings, leaves, or tree trimmings in the cart.

- Do not put lumber, shingles, rocks, dirt, batteries, or old tires in the cart. Do not use the cart to dispose of hazardous wastes such as paint, motor oil, poisons and flammable liquids. Dispose of these at the Public Works Department. See the section on hazardous wastes for more details.

- Do not place hot coals from your barbecue grill in the garbage cart. It's a tough cart, but it's no barbecue grill and it could melt or catch on fire.



**No Hazardous Wastes, Building Debris, Rocks, Dirt, or Barbecue Coals**



# Curbside Set-Out Guide

- Set out carts by 6:00 a.m. on collection day, and retrieve after service
- Place carts with handles and wheels facing your house
- Carts should be placed at least 3-feet from any obstruction



## GARBAGE CART

Place out by 6:00 a.m., retrieve after service. No building materials, hazardous wastes, bulky trash or household debris, or large amounts of yard waste.

## BULKY TRASH

Picked up weekly the day after your regular collection day, by city crews with a different kind of truck. Includes couches, mattresses, other furniture and large bulky items. Place these items in a pile at the curb.

## YARD WASTE and WOOD WASTE

Picked up weekly, the day after your normal collection day, by a separate truck and crew dedicated to that purpose. No building materials. Limbs must be no longer than 8-feet, and no more than 8-inches in diameter. No tree stumps. For large amounts of landscaping debris, please contact us for a special pickup. Leaf Vac operation times will be announced in the newspaper.

## WHITE GOODS

Appliances only (stoves, washers and dryers, refrigerators, hot water heaters). Picked up the day after your regular collection day. Appliances that originally contained freon must be certified freon free and tagged.

## WHAT ABOUT BULKY TRASH THAT WON'T FIT IN THE CART?

Items that are too big or bulky, such as furniture, lawn mowers, mattresses, carpeting, fencing, etc., are considered LANDFILL ITEMS by the City of Sherwood. These items will be picked up the DAY AFTER your regular collection day by city crews with a different kind of truck.

WHITE GOODS (stoves, washers, dryers, refrigerators and other large appliances) will also be picked up the day after your regular collection day. These items should be placed at the curb. Please be aware that refrigerators, air conditioners, and other waste originally containing freon must be certified freon free and tagged accordingly.

YARD WASTE such as grass trimmings, brush and limbs, wooden landscaping materials and other "woody" waste will also be picked up on the day after your normal collection day each week, by a separate truck and crew dedicated to that purpose. All items must not exceed 8-inches in diameter and should be cut in 8-foot lengths or smaller. Large tree trunks should not be included in yard waste.

In addition to the weekly trash and garbage pickup service for all residents, the City offers a leaf pickup service in the fall. Times will be announced in the newspaper. Residents can rake their leaves to the curbside and our Public Works Department trucks will vacuum up the leaves. Throughout the rest of the year, leaves that are bagged will be picked-up weekly.

## WHAT ABOUT MY RECYCLABLE ITEMS?

The City of Sherwood does not have curbside collection of recyclables, but the City encourages its residents to recycle their plastic, aluminum cans, glass, magazines and newspaper. To facilitate our recycling program, we have two conveniently located drop-off areas for recycled products. Our recycling drop-off points are 7225 Highway 107, and at the intersection of Kiehl Avenue and Lois Street.

## WHAT ABOUT HOUSEHOLD HAZARDOUS WASTES?

Please do not place household hazardous waste in the automated cart. These items must be disposed of separately to protect our environment, and to comply with local, state, and federal laws. Examples of household hazardous waste are motor oil and other petroleum products, insecticides, cleaning solvents, paint, lead batteries, and any kind of

chemical waste or medical waste. Tires, fluorescent light tubes and cathode ray tubes (old televisions and computer monitors) are also considered hazardous wastes and should be disposed of accordingly. The Public Works Department offers electronics and hazardous household chemical recycling on Mondays from 7:00 a.m. to 9:30 a.m. and 3:30 p.m. to 5:30 p.m., and the first Saturday of each month from 7:00 to 12:00 at the facility at 6500 North Hills Blvd.

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## WHAT HAPPENS IF A CART IS LOST OR STOLEN?

The carts belong to the City of Sherwood, and we expect residents to take reasonable care of this city property. They must not be painted, mutilated, altered or modified in any way. If the collection truck damages or destroys your carts, they will be replaced at no cost to you. If the responsibility for the damage or loss of a cart cannot be determined, the city will replace it at the city's expense. If the damage is caused by negligence of the resident, there will be a charge of \$50.00 and the container will be replaced.

Lost or stolen carts will be replaced once at no charge. Any subsequent losses will be the responsibility of the resident. Lost or stolen carts should be reported to the Police and Sanitation Departments.

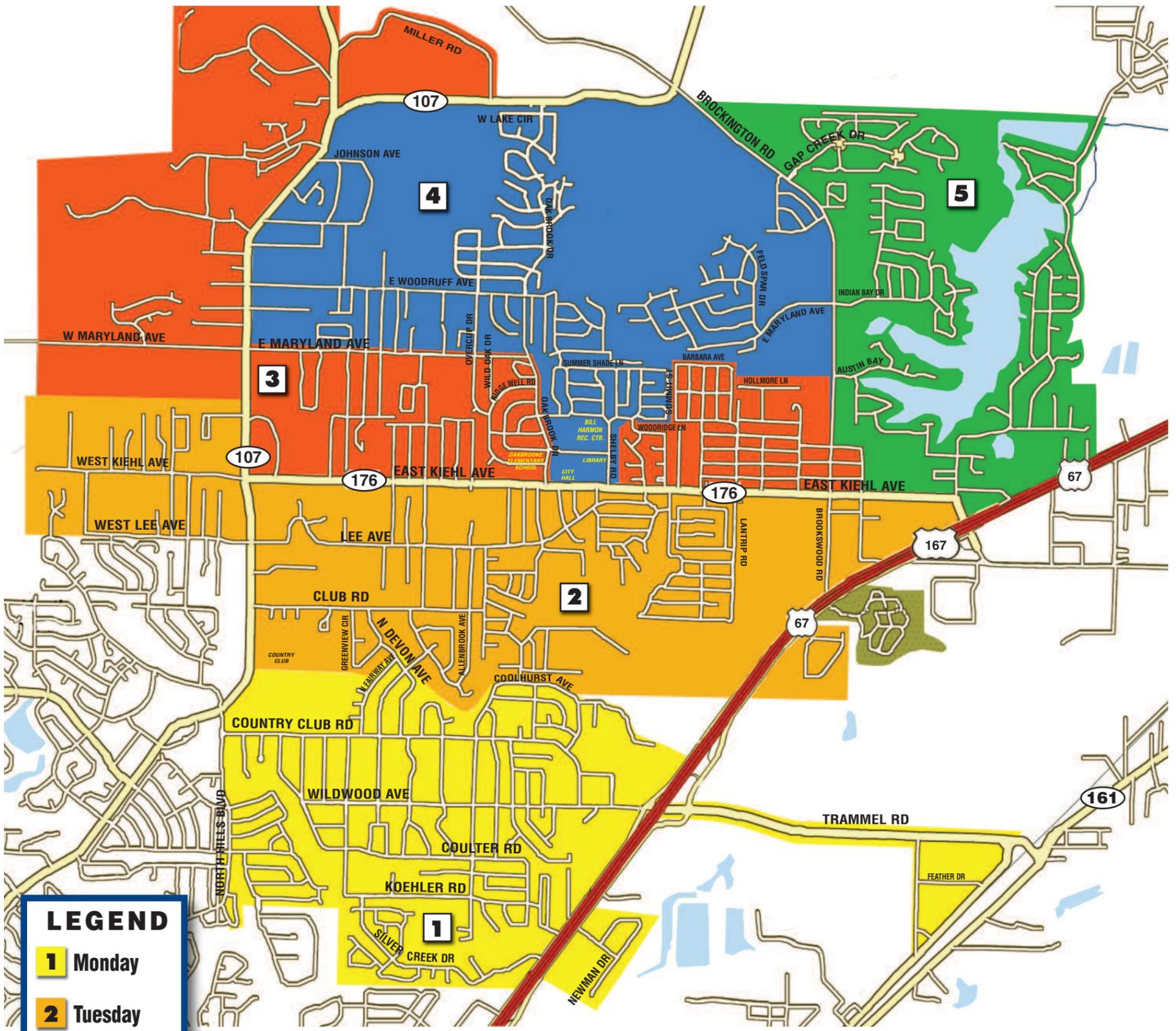
## DO I TAKE MY CART WITH ME WHEN I MOVE?

The carts are issued to a specific address, and must not be moved from that address. If you are moving somewhere else call our office at 835-3288 to arrange for the cart to be picked up.

## HOW TO CARE FOR YOUR NEW CART, PLUS TIPS FOR MOVING AND HANDLING THE CART

- Make sure the cart lid is closed before moving. Grab the handle and slowly tilt the cart towards you. You can push or pull the cart to roll it, but do not drag it. Always make sure the lid is closed before tilting or rolling the cart.
- When rolling the cart on a slope, it's easier and safer to PUSH the cart when going downhill, and PULL the cart when going uphill. Be extra careful when rolling your cart when the ground is slippery from rain or frozen precipitation.
- Keep the lid closed when the cart is not in use. This keeps materials dry, reducing any unnecessary weight inside your cart, and keeps insects out.
- Store your cart beside your house, in the garage, backyard, or any other convenient, safe location. Rinse your cart out periodically to keep down odors.

# City of Sherwood Collection Routes



**SPECIAL NOTES:**

1. East Kiehl Ave. is Collected on Wednesday
2. East Maryland Ave. is Collected on Wednesday
3. Hwy. 107 is Collected on Wednesday, North of East Kiehl Ave.
4. Brockington Rd. is Collected on Friday

## Changes At A Glance

- Your Collection Days May Change
- Set Carts At The Curb, 2-Feet From The Street, With the HANDLE FACING YOUR HOUSE
- Carts Must Be At Least 3-Feet From Any Obstructions.
- Set Carts Out By 6:00 a.m. On Your Collection Day, and Retrieve After Service.
- Automated Truck Will Only Pick Up What is Inside the Cart
- Set Out Yard Waste, Bulky Trash, and White Goods in Separate Piles at the Curb
- Dispose of Household Hazardous Wastes at the Public Works Dept.

**QUESTIONS? CALL 501-835-3288**